MASTODON MOVING

FOR INSURANCE ADJUSTERS

CONTENTS SERVICES FOR INSURANCE CLAIMS

We clear affected rooms so repairs can begin and keep belongings accounted for from packout to return.



SERVICE AREA

Greater Boston and MetroWest

Residential and commercial properties

STORAGE FACILITY

191 Flanders Road, Westborough, MA

Monitored, climate-controlled storage

WHAT WE HANDLE

Pack out and protect

We label boxes by room and can custom pack or crate fragile items, artwork and antiques.

Assess and clean

We assess damage and clean salvageable belongings after fire, smoke or water loss.

Store and return

We store belongings during repairs and coordinate return to the right rooms when the site is ready.

WHAT WE DOCUMENT

Inventory and condition photos
What left the site and in what condition. 360° photos and video in Encircle as needed.

Items that cannot be restored
A separate inventory for adjuster review.

Contents tracking
A record of where belongings go, from removal through return.

HOW WE COORDINATE

1. **Confirm scope and timing**
   Align on site access, timing and what is needed for an estimate or approval.
2. **Flag items needed sooner**
   Tell us what cannot wait. Ask about access to belongings in storage.
3. **Plan updates and return**
   Agree who needs updates and coordinate return with the restoration team.

REFER A CLAIM

Send the property address, loss type, urgency, access constraints and claim number if available.

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