MASTODON MOVING

CONTENTS PROCESS AFTER A LOSS

WWW.MASTODONMOVING .COM (774) 421-9004 191 FLANDERS RD, WESTBOROUGH, MA 01581

THE MASTODON EXPERIENCE

We are a team of highly trained relocation specialists dedicated to excellence and our customers.

PACKING AND UNPACKING
We can pack as little as just one room or the entire home. Decorations, figurines, plates, books.

HOME AND APARTMENT
From the suburbs to Boston. We are familiar with working in the city or out in the sticks. Wherever you are going, Mastodon will take you there.

INSURANCE LOSS SERVICES
Fire, water, or wind; we are ready to handle your loss. From damage determination, contents cleaning and pack out services. Mastodon is your one call for all types of contents losses.

COMMERCIAL MOVING
Office moves, document moves, warehouse moves, and lab moving.

CLIMATE CONTROLLED STORAGE
Temporary or long term. Mastodon's 34,000 sq ft climate controlled warehouse is a perfect storage solution.

CUSTOM CRATING
Ability to crate high value art, chandeliers, antiques and statues for safe transport.



INSURANCE LOSSES

We understand how disruptive it can be to endure a loss. In order to get back to normal it is important to remove the salvageable items off site for safe keeping while rebuilding takes place.

FIRE & SMOKE

If items are salvageable or you only have smoke damage then we are able to pack the contents out and bring them to our climate controlled facility where our team can clean the items and bring them back to pre-loss condition.

WATER & SEWER

When water travels through the home it causes floors to warp, plaster to fall and causes mold. Removing contents quickly reduces exposure and allows quicker remediation of the property.





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CONTENTS PACKOUT PROCESS

Handling contents after any loss is a daunting task. Mastodon's comprehensive inventory services, alleviates challenges, streamlines the claims process, and ultimately enhances customer satisfaction through efficient and accurate handling of claims.

OUR APPROACH NOT ONLY SAVES TIME, BUT ALSO IMPROVES OVERALL OPERATIONAL EFFICIENCY WITHIN THE CLAIM.



1

FREEZE THE LOSS

Onsite photo capture: 360 images and video of the loss site captured with Ricoh's 360 ThetaX camera. Mastodon has partnered with Encircle contents management software.



2

DAMAGE DETERMINATION

Our team will assess the contents to determine if they are damaged severely to restore.



3

PACKOUT SALVAGEABLE CONTENTS

Contents will be appropriately inventoried, packaged, moved and stored in our climate controlled storage.



4

INVENTORY NON-SALVAGEABLE ITEMS

Coordinate with the policyholder to capture brands, ages and value of the non salvageable contents.

CONTENTS CLEANING PROCESS

Our team will carefully handle and transport restorable items to our facility for cleaning and restoration. This process typically includes several steps to ensure that belongings are properly treated and restored to their pre-damaged condition.

FIRE & SMOKE DAMAGE CERTIFIED TECHNICIAN



1

4-STEP ULTRASONIC CLEANING SYSTEM FOR CONTENTS

Our state of the art ultrasonic system allows us to remove contaminants, clean and dry contents faster and more efficiently than any other method.



2

HYDROXYL AND OZONE MACHINES USED FOR DEODORIZATION

Mastodon is equipped with a large hydroxyl chamber to remove smoke odors from contents.



3

REPACKING

After cleaning, all items will undergo a quality check and are then safely stored in our 34,000 sq ft climate controlled storage facility.



4

CLIMATE CONTROLLED STORAGE

Finally, restored items are either delivered back to the owner's premises or stored securely until they can be returned.

THINGS WE CLEAN

The Morantz Ultrasonic cleaning system uses non-toxic, eco-friendly solutions and fast-moving bubbles to scrub items clean in under five minutes, featuring 3 tanks and an ozone drying chamber.

WHAT CAN GO IN IT:

Hard contents cleaning such as China, dishes, figurines, household wood furniture and all the regular salvageable items.

Dry clean and shampoo of upholstery- (Re-upholstery when needed)

Ozone and hydroxyl for deodorization

Appliance cleaning

Antique cleaning or restoration (Fully refinish furniture).
Electronics testing and cleaning.

Instruments cleaning

Document freeze drying, deodorizing documents and books

Art drying/ Flattening and reframing.







CONTENTS CLEANING

Our team will carefully handle and transport restorable items to our facility for cleaning and restoration.





State of the art cleaning facility

Fully set up for large cleaning projects

We help save more contents that often are deemed non salvageable

Commercial and residential cleaning and deodorization

Full-time in-house cleaning team

BEFORE AND AFTER







PACK BACK HOME PROTECTION

Our goal is to mitigate additional risks during a pack out. We always take the proper precautions to protect any home before moving any contents.















HIGH VALUE ITEMS: SPECIALTY PACKING, CUSTOM CRATING

Our crews are well versed in handling all types of high value items and are constantly improving our process to reduce risk. Every item is different and customization is a big part of our preparation process.

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